REPLY UNDER 37 CFR 1.116 EXPEDITED PROCEDURE EXAMINING GROUP ART UNIT 3622

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

	Confirmation No.: 2257
	Group Art Unit: 3622
Applicants: LOWERY) Examiner: Retta, Yehdega
Application No.: 10/061,129	RESPONSE to Final Office Action mailed July 9, 2008
Filing Date: November 13, 2001	
For: METHOD AND APPARATUS FOR FACILITATING COMMUNICATION REGARDING A CUSTOMER	Attorney Docket No.: G04.014
	PTO Customer Number 67338 Buckley, Maschoff & Talwalkar LLC Attorneys for General Electric Company 50 Locust Avenue New Canaan, CT 06840
Mail Stop Amendment (via EFS)	

Mail Stop Amendment (via EFS Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In response to the Final Office Action mailed July 9, 2008, Applicant respectfully submits the following remarks:

Remarks begin on page 2 of this paper.